



Info@3BProducts.com

Phone 863-226-6285

Fax 863-226-6284

Cirrus 5 Stationary Oxygen Concentrator Warranty Information

The Cirrus 5 Stationary Oxygen Concentrator comes with a standard 3-year warranty.

Warranty begins from the date of shipment. The Standard Equipment Warranty covers only defects arising under normal use and do not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with product instructions, acts of nature, or improper repairs made by anyone other than 3B Medical or a 3B Medical authorized third-party service provider.

- If a confirmed malfunction or failure occurs within the first 90 days, 3B Medical will replace the failed unit with a new unit and arrange for the defective unit to be returned to the appropriate location determined by 3B Medical.
- If a confirmed malfunction or failure occurs after the first 90 days, but before 1 year (365 days), 3B Medical will replace the failed unit with a new unit and the customer must ensure the defective unit is returned to the appropriate location determined by 3B Medical within 30 days.
- If a confirmed malfunction or failure occurs after 1 year (365 days), but before the end of the warranty period, 3B Medical will replace the failed unit with a new unit or a refurbished unit and the customer must ensure the defective unit is returned to the appropriate location determined by 3B Medical within 30 days.

Note: If a 2-year extension (5-year warranty) is purchased at the time of the original purchase of the Cirrus 5 Stationary Oxygen Concentrator, all above details apply.

*Please see our 3B Medical Standard Warranty policy located at www.3bproducts.com for full warranty details.