

3B MEDICAL CUSTOMER COMPETENCY CHECKLIST

Luna Skills Check-Off

Customer Educational Information	Met	Not Met	Action Plan For Skills Not Met
Patient instructed on ALL compliance options for the Luna PAP devices.			
Can properly connect Luna to Wi-Fi or Cellular			
Can properly retrieve and enter PIN number for cellular modem and Wi-Fi connectivity.			
Can properly obtain and upload a QR/QR+ report.			
Identifies and is able to successfully enter iCode string or SD card to obtain a "quick report" via the website.			
Knows how to troubleshoot common equipment issues.			
Can properly begin and end sleep compliance options.			
Understands how to enter RMA and Support Tickets via 3B Products website			

Employee
Signature: _____

Date: _____

Customer
Signature: _____

Date: _____