BMC | 3B™	# Technical Service Bulletin
Date: 10/13/2016	**Model(s):** Luna
Subject: Clearing Patient Data and Use Time	**TSB#:** L2016-102

> Erasing patient data and device usage information is accomplished through a hidden function.
> **Caution:** This function will permanently delete patient data and cannot be reversed.

Update: A shortened code has been added to newer versions of the Luna

1. Ensure the unit is powered on and in the **Standby Mode**.

2. Enter the **Clinical Menu** by holding down the **Knob** and **Ramp button** for several seconds until you have 4 icons on the left side of the screen.

3. Scroll down to the **Wrench icon** and select it using the Knob. This menu is the System Tools.

4. Scroll down to the **Service** menu option and select it using the Knob.

5. Enter **101951** for the password. For firmware versions prior to 1.32.04 the password will be **12345679001239**. You may try both if unsure.

6. Press the **return key** ⏎ to enter the password. If entered correctly, you will be prompted with "*Set Reset, Wait...*" followed by the machine restarting.

*This TSB does not take the place of thoroughly reading the User/Service Manuals.
Please refer to the user manual/service manual for complete operation and maintenance information.