



Technical Service Bulletin

Date: 7/6/2016	Model(s): RESmart
Subject: Clearing Patient Data and Use Time	TSB#: R2016-100

Erasing patient data and device usage information is accomplished through a hidden function.

Caution: This function will permanently delete patient data and cannot be reversed.

1. Connect power cord to device
2. Enter patient menu by holding down RAMP button (the screen will say "HEATER")
3. Press and release the MINUS (-) key several times to navigate to the "DATE" setting
4. Press the RAMP button, you will now enter the "YEAR" setting
5. Press the MINUS (-) key several times until the year changes to 2097, press RAMP button
6. Set the month to 07, press the RAMP button
7. Set the day to 01, press the RAMP button
8. Press the PLUS (+) button to change "TIME", press the RAMP button
9. Set the "Hour" to 00, press the RAMP button
10. Set the "MINUTE" to 26, Press the RAMP button
11. The LCD will now display "DATE" press the RAMP button repeatedly until the LCD displays "HOUR"
12. Press the red POWER button, the PAP unit will now be restored to factory default settings and all previous data will be cleared.
13. To confirm data was cleared, you can check the "USE TIME" entry in the clinician's menu
14. SD card data is NOT cleared by this procedure and must be erased separately

IMPORTANT: Following completion of these steps, the device data must be reset to the current date and time to insure correct data recording and capture.

If technical assistance is needed, please contact 3B Medical's Technical Support at (863) 226-6285 and press "1" for Technical Support.

*This TSB does not take the place of thoroughly reading the User/Service Manuals.
Please refer to the user manual/service manual for complete operation and maintenance information.