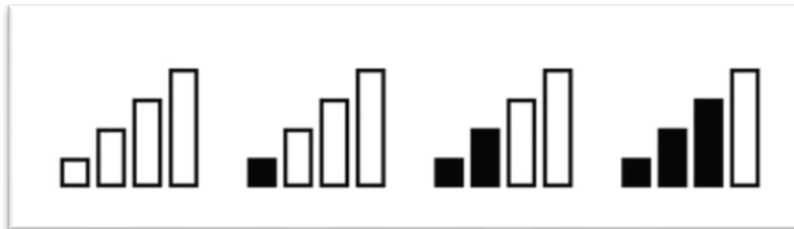


## Power Cycling a Cellular Modem

Suppose communication stops for any reason between a cellular modem and a Luna II device. In that case, this can often be rectified by power cycling the device.

1. Unplug the Luna II device from the power source
2. Unplug the modem from the device
3. Wait 10 minutes to allow all the residual power to leave the device.
4. Plug in the cell modem first, ensure the USB plug is securely seated in the device.
5. Plug in the Luna II device
6. Once the device powers up, there will be a “cell” symbol at the top of the screen; this may initially have a red X through the cell symbol.



1. 3B Medical uses a 4G Network
2. The connection reset usually takes under 2 minutes!